

1-10-2012

Spirit Award Nomination

I would like to nominate Kelly White for the spirit award for this quarter. She always comes to work with a good attitude and is willing to help anyone who needs it. While working with our firehouse program that tracks our calls and also duties that take place throughout the day she has taken the initiative to learn the program frontward and backwards. She is working with the company the program comes from to make it custom designed for of department. Our shift made a pretty large incident the other night when it was all said and done Kelly white texted me that night and said that if we have any questions or problems with the program to let her know. If you ever have an issue with the program no matter what time of day or night she is willing to help.

She has taken the initiative to try to get the fire department to go with more paperless forms or record keeping, like our annual fire inspections that we perform to the businesses in the city and also doing our patient care reports on a hand held device.

She has a lot of direct contact with people that we serve, and in many cases they are dealing with a tragedy or difficult time in their lives and she has a way of talking with them and showing them that we care and are truly concerned with how they are doing.

Kelly has gone over and above what the spirit award stands for and would make a great winner and representative of this award.

Thanks,

Driver Charles Wallace

Engine 93-C shift

From: Eric Grizzard
To: Spirit Award Committee Members
Date: 1-8-2012

Committee Members,

I would like to take this opportunity to nominate Kelly White for the SPIRIT AWARD. Ms. White is an outstanding employee that demonstrates every facet of the criteria for the award. While a few short paragraphs can't adequately describe what she does on a day to day basis, I would like to give a few examples that summarize why I feel she should win this award.

S-Service. As the individual in charge for the fire departments information collection system, Kelly is available constantly and consistently when problems may arise. She is always able to assist with problems and guide other employees through the computer software and fix the problem. In addition to being incredibly proficient at her job, Kelly is always professional and polite to those seeking help. Kelly has been an invaluable tool in assisting with collection of run report data and as a result has helped improve patient care and fire department training.

P-Produce A plus results. Kelly's work has impacted the entire department and made a difference in how things are done. Kelly is able to solve problems quickly and efficiently in order to improve the working environment.

I-Innovative. Over a year ago I was attempting to collect data to track what types of emergency medical calls the fire department makes, and what percentage of our total call volumes were EMS. In addition to taking the time to teach me how to quickly collect this information, Kelly was able to create a "dashboard" that tells the entire department at a quick glance exactly what we have done that month.

R-Responsible. Kelly is always available to provide assistance, and never seems to be more than a phone call away. Kelly clearly understands the vital role that data collection and inspection have to the citizens of Germantown and takes great pride in executing her job.

I-Initiative. Perhaps Kelly's greatest asset is the unrelenting initiative she shows on a consistent basis. Kelly is the type of person that will overhear someone discussing a project, and then show up with either equipment, information, or expertise to help flawlessly execute the mission. I simply cannot tell you how many times I have seen her provide this assistance to people that *haven't even asked. She simply knew they needed help, or that she could make it easier for them to do by providing assistance!*

T-Teamwork. Kelly White is the epitome of teamwork. No matter what is going on, she is always willing to lend a hand and get to work. Kelly simply seems unable to walk by someone doing work without helping.

Kelly is a wonderful employee and a tremendous asset to the department. Working with people like Kelly makes everyone's job easier, and provides a tremendous level of service to the citizens of Germantown.