

Spirit Award Nomination

Date: September 21, 2011

Nominee: Sherrye Rhea – Neighborhood Coordinator

Nominated By: Economic & Community Development Department

Sherrye Rhea is a shining example of the Spirit of Germantown. Her dedication and willingness to serve Germantown and its residents makes her a role model and deserving candidate for the Germantown Spirit Award.

Service Excellence

Her commitment to Service Excellence is displayed daily in her work and contact with others. She has a genuine concern for city issues, residents and represents Germantown in a positive and professional manner. She uses her talent and creative approach to create a more comfortable or inviting situation during meetings and events. She brings food, drinks or flowers to otherwise dull meetings, she elevates neighborhood meetings into cookouts therefore promoting attendance and creating an inviting environment for fellowship and the development of partnerships. She never walks away from a difficult person or project and will openly address each comment or complaint in order to rectify the problem or act as liaison between the parties.

Produce A+ Results

Sherrye's everyday actions produce A+ results. She is not only the speaker for CERT (Community Emergency Response Team) but also teaches 5 to 6 classes a year, which means 10-12 weekends a year she volunteers her own personal time. Her belief in the importance of promoting this knowledge has lead to an increase in employee and citizen participation. She is on hand with an enthusiastic smile at every neighborhood meeting, Home and Landscape tour, Amnesty Dumpster day and a multitude of commissions, clubs and groups, offering her assistance and proactive approach to each event. The result is a relationship based on trust with citizens and community groups.

Initiative

Sherrye has proven to be a valuable resource when it comes to social networking. In 2007, the Great American Race came through Germantown. Sherrye was the coordinator and contact for all the drivers. She learned that one driver had broken down and since these were vintage cars, parts were not readily available. Never fear because Sherrye knows everybody. She was able to contact an acquaintance who dealt with vintage cars and secured the part needed, allowing the driver to stay in the race. She took the initiative and went the extra mile to ensure the success of the race.

Responsible

Sherrye is a responsible and trustworthy individual and employee. She dedicates many hours and weekends to ensure the success of city programs. She is relentless when it comes to resolving conflicts and remains open-minded and fair. She is a great motivator and volunteer. During the Riverdale Park playground renovation, Sherrye was in the heat planting plants along with volunteers she had recruited to accomplish the task. She is responsible to Homeowners Association members, who consider her their inside voice to the city, and seek her participation and input. The fire department puts their trust in Sherrye to teach and present the CERT training material in an accurate, professional manner and an encouragement to others.

Innovative

Sherrye constantly searches for ways to improve her communication with the community. By learning to use new graphic software, she has the ability to create eye catching newsletters or spark citizen interest in new programs. She looks for opportunities to attend skill building seminars and participates in city promoted programs such as Municipal Managers Training. She is always a good source for ideas on accomplishing unusual requests like providing the golden shovels for the ground breaking ceremony at Wolf River Blvd. All she needed was the shovels, 30 minutes and a can of gold spray paint and mission accomplished.

Teamwork

Sherrye is very much a team player. She is actually a team cheerleader. Her leadership skills and willingness to be part of the team makes her a great asset to the city. She always makes herself available to assist others and volunteers to help before you even realize you need it. Not only is she a benefit to the development department but also greatly assists and coordinates with Parks and Recreation, Police and the Fire department during events such as Race for the Cure, holiday parades and etc. She encourages others to participate and is patient in communicating the objective. As a member of the United Way fundraising team, Sherrye created a fun-spirited invitation to employees by making humorous suggestions on ways to donate. She never turns away from a challenge and anything that can be done; she puts forth the effort to do it in a manner which is always first class.

Sherrye certainly goes well above the expectations of her position. Her actions and efforts truly define the word 'SPIRIT'.