

Date: March 14, 2011

To: SPIRIT Review Committee

From: Kinney Spray and Brad Mich

Nominated Employee: Jason Stevens

I would like to nominate Jason Stevens for the SPIRIT Award this quarter. In the rest of this letter I would like to show the value and versatility Jason is to the City of Germantown and inform everyone why I think he is a candidate for the SPIRIT Award.

Service Excellence

Jason as an employee in the street and drainage department has always been respectful to the citizens of Germantown, by this he treats them with up most respect and keeps their best interest at heart and looks for ways to solve the problem.

Jason always looks ways solve the problems and he always tries to do this and ethical manner abiding by all the City of Germantown's rules and regulations.

Producing a+ Results

There are several ways that Jason produces A+ Results for us and our department, the one thing that Jason does for our department is save us thousands of dollars every year and this is how he does it.

Every year we have several hundred calls a year on leaks in drain pipes throughout the city and Jason patches these pipes internally in any pipe 18 inches or bigger. Since we can make the repair internally we can cut the cost by more than half. Jason making these repairs keeps our department from having to dig up beautiful landscaping and spending money to replace it. (For Example instead of replacing a whole flower bed we can replace a couple of wheel barrels of dirt and mulch and a few plants instead.)

These are A+ Results because over few years we have been asked to do our job in the most efficient manner but on a very lean budget.

Initiative

Jason is the perfect example of person with initiative and work ethic that is few and far between, no matter if he is working drainage, asphalt, concrete or hanging signs he don't have to told every little step. Jason is one person, you just tell him what the plans are for the day and he will go on and start getting everything ready with same attitude.

Jason is the perfect example of an outstanding Maintenance Technician he knows all our jobs step by step, by this I mean you don't have to motivate him and Mr. Lawton was really impressed with this a week or so ago when working with Jason and others on the concrete crew. By this I mean Jason was ready to tackle the next task at just the right time.

Jason is also one of the ones we count on to volunteer to work special events; Jason also comes in during Winter Storms, Tornadoes and High Winds.

Responsible

Jason is very straight forward and honest person who doesn't mind admitting when he feels there is too much danger involved in doing something and this coming from a guy who is willing to go out and limb and take chance at something new to solve problem. He keeps the interest of him and people he works with in mind.

Jason is very responsible, when his Crew Leader is out Jason steps right up to the plate and fills in and keeps Kinney and Bobby informed what is going on. By Jason doing this he is showing he is responsible wants to move up to the next level.

Innovative

Jason is very innovative for example we use to buy diapers from a company in North Carolina to patch around leaking bells of pipes when we dig them, well one day we were out of these diapers so he and the crew he works with made one out some the geo textile cloth we keep here in the yard for placing under rip rap rock along ditch banks.

Since then we don't buy these diapers we make our own that are easier to work and we can vary them in size. This is one way he meets the Economical Part of the Cities Triple Bottom Line saving every little bit he can.

Teamwork

Jason knows about teamwork and keeps the same great attitude no matter what crew he is with.

Jason is always willing help different departments listed are few of the examples:

- Helping the Animal Shelter catch Stray Animals
- Repairing cages at the Animal Shelter
- Rescuing Baby Ducks from drain at Municipal Park called in by the Fire Department
- Rescuing Dogs from drains
- Getting a Girls Graduation Ring from the drains in Devonshire Subdivision
- Got Car Keys out of the Drain in Front of the Bike Shop in Germantown Village Mall
- On February 22, 2011 Ms. Barbra Drafton called and informed Ms. Bell that her daughter had dropped her eye pod in the drain in front of Houston High while jogging and Jason and Brad went and retrieved the eye pod from the drain for the resident this is another employee going above and beyond the call of duty.

I hope that we have shown why Jason Stevens is great candidate for SPIRIT Award and goes above and beyond while doing his job for the City of Germantown.

Attached are some of the letters of appreciation from citizens thanking him and their crew for the Great Work Carried out every day for the City of Germantown.

Spray, Kinney

Jason Steiner

From: Mills, Bo
Sent: Friday, June 18, 2010 12:16 PM
To: Spray, Kinney; Carter, Bobby
Cc: Brogdon, George; Tillman, Bruce
Subject: FW: Thanks for City workers!

Please get this recognition to the correct guys and get this in their files. Thanks for making us look good!

Bo

 Please consider the environment before printing this e-mail message.

From: Mayor, Sharon Goldsworthy
Sent: Friday, June 18, 2010 12:24 PM
To: Mills, Bo
Subject: FW: Thanks for City workers!

Bo...Please share with all personnel who were involved in this project.
Good job!
Mayor

From: samira4@bellsouth.net [mailto:samira4@bellsouth.net]
Sent: Friday, June 18, 2010 8:46 AM
To: Mayor, Sharon Goldsworthy
Subject: Thanks for City workers!

Mayor Goldsworthy;

As I write this e-mail, city of Germantown trucks and workers are still cleaning up "a mess" from a big tree that fell yesterday afternoon closing our cove; Green Knoll Dr. (Forest Nest).

Please send my greatest appreciation to city workers (I wish I got names) who promptly arrived yesterday, chain sawed a big beautiful tree and cleared the street.

And came back the next morning to pick up the rest of the debris!

Thank You! I am glad we live in Germantown!

P.S: I have lot of pictures if you need any!

Best Regards,
Samira Jubran
9384 Green Knoll Dr.
Germantown, TN 38138
901-624-5320

Bell, Juanita

From: Mills, Bo
Sent: Monday, February 02, 2009 3:08 PM
To: Carter, Bobby; Spray, Kinney
Cc: Brogdon, George; Bell, Juanita
Subject: Citizen Compliment

Bobby,

Please thank the crew working the drain pipe repair on Winterberry Cove for "outstanding customer service". Received the kind words via telephone from Ms. Barbara Fisher-- 1293 Winterberry Cove.

Please get the names to Ms. Bell so she can place this note in their file.

Thanks for making us look good!

Bo

 Please consider the environment before printing this e-mail message.

Spray, Kinney

From: Mills, Bo
Sent: Wednesday, June 18, 2008 2:49 PM
To: Spray, Kinney
Cc: Carter, Bobby
Subject: FW: manhole cover noise

Kinney,

Thanks for this. I remember how tough Mr. Seago is. Thanks for making us look good.

Bo

From: jseagos@bellsouth.net [mailto:jseagos@bellsouth.net]
Sent: Wednesday, June 18, 2008 12:56 PM
To: Mills, Bo
Subject: manhole cover noise

Yesterday, June 17th, I contacted Kinney Spray regarding manhole cover noise. Hopefully, you recall that two years ago there was a similar problem and you came out and saw it for yourself. Today, Mr. Spray had a team on site at approximately 8:30 am to solve the problem. You cannot ask for more professional service. I personally went out and met the crew and expressed my appreciation. This is why I live in Germantown. Please convey my appreciation and that of my neighbors to Mr. Spray for his professional attitude and quick response.

Thank you,

James P. Seago, Jr.
8114 Effingham Dr.
Germantown, TN 38138
1-901-756-8344

Spray, Kinney

From: Mayor, Sharon Goldsworthy
Sent: Monday, April 21, 2008 4:00 PM
To: PUBLIC SERVICES; ADMINISTRATION; Chism, Ernest Alderman; AldermanHinely; Drinnon, John Alderman; Palazzolo, Mike Alderman; Uhlhorn, Frank Alderman
Subject: FW: Amazing Germantown

From: SKramer464@aol.com [mailto:SKramer464@aol.com]
Sent: Monday, April 21, 2008 4:25 PM
To: Mayor, Sharon Goldsworthy
Cc: Mills, Bo
Subject: Amazing Germantown

Mayor Goldsworthy,

I wanted to write and tell you about an experience we had last Friday, April 18th. It was pouring down rain, and my 11th grade daughter was getting ready for prom. She was anxious to see if she had made it into the National Honor Society, so on our way to get her nails done she reached out the car window to check the mail, snagging her state soccer ring on the mail box. We spent the next 10 minutes in the pouring rain, searching the street and hoping it had bounced or rolled away from the rapidly flowing stream of water just beneath the mailbox that flowed into the storm sewer. No such luck! Thinking it would do no good, but wanting to do everything I could, I looked up the number on the computer to call and see if somewhere down the way, this water went through a filter where her ring might possibly be retrieved. A very pleasant girl answered the phone, listened to our problem and connected me to Kenny Spray. I spoke with him and he asked my address and much to my surprise said he would send a crew over! I again, didn't feel very hopeful, but knew his offer was our only hope. About 20 minutes later, I looked out my window to see if they had arrived and one of the three men was walking to my door with the ring! I told them all how amazing they were, but wanted to tell you also. Prentiss Franklin, Jason Stevens and Daniel Watson saved the day! Of course it all started with Kenny Spray sending them to our house so promptly. I just wanted to thank everyone involved. We moved here about 2 and 1/2 years ago and moved to Germantown despite the fact that the taxes are a little higher than some of the other areas we looked. As my husband said when I told him what had happened, where else would you get such a quick response to rescue a lost state soccer ring from the storm sewer in the pouring rain? Only in Germantown! I know I am going on and on, but the fact that I so easily found a number on the City of Germantown web site for storm sewers was much appreciated also.

Would you please pass our gratitude along to Bo Mills, Kenny Spray, Prentiss Franklin, Jason Stevens, Daniel Watson and also to the girl who answered the phone when I called and took a lost ring serious enough to put me through to Kenny.

Thanks again,

Sheryl Kramer

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