

SPiRiT Award

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Nominee: Melody Pittman
Nominated by: Michelle McDonnell

CITY OF GERMANTOWN

To say that Melody Pittman best represents the core values of the City of Germantown as demonstrated in her attitude, work ethic and customer service would be an understatement. As the Director of the Germantown Community Library, Melody leads her staff, by example, in providing service that exceeds the requirements of the job.

In a public facility, such as the library, it can be tiresome listening to and caring about the citizens needs and feelings. Most individuals would gravitate to (tuck inside) their offices, staying behind close doors. Instead, Melody openly addresses comments and complaints; cultivating an environment that provides exceptional service.

Melody's willingness to collaborate on special events and programs (i.e., Touch a Truck, Fun in the Sun, Special Recreation, etc...) proves her strong desire and ability to maximize City resources (i.e., staff, facilities & supplies) and produce A+ results.

Being able to anticipate and prevent potential problems was demonstrated, most recently, throughout the week-long camp for individuals who are intellectually or physically challenged, Recreation Unlimited. Melody was instrumental in seeking various opportunities, which maximized the experience for the campers, volunteers and staff.

As a seasoned professional, Melody has acquired the skills and level of comfort to speak honestly and in a straightforward manner. As the Director, she handles a multitude of responsibilities, makes tough decisions, yet remains fair to citizens, staff, volunteers and vendors.

When planning an event or program activity, Melody and I meet to review desired outcomes and make plans to achieve those goals. Throughout the process, she maintains open to change and brings new ideas or approaches forth. She welcomes and encourages innovation.

In my opinion, Melody provides excellent service, produces A+ results, takes initiative, acts responsibly, encourages innovation/creativity, is a valuable team member and is deserving of the SPiRiT Award.