



# CITY OF GERMANTOWN TENNESSEE

1930 South Germantown Road • Germantown, Tennessee 38138-2815  
Phone (901) 757-7200 Fax (901) 757-7292 [www.germantown-tn.gov](http://www.germantown-tn.gov)

Dear Utility Customer:

Thank you for your interest in the City of Germantown paperless utility billing program. Please fill out the information below to activate paperless billing. To access your account, visit [www.germantown-tn.gov](http://www.germantown-tn.gov), select "online services" then choose "utility payment and information."

There are many benefits of the program including:

- Email notification that your bill has been processed
- Ability to view your bill online
- Set up payments via credit card or electronic check

If you do not receive an E-notification email, you are still responsible for your bill.

If you change or update your email address, you must notify the City in writing by sending the form to our Utility Billing Specialist at 1930 S. Germantown Road, Germantown, TN 38138.

Please mail, fax (901-751-7558), or drop off the completed form to the City of Germantown. If you have any questions concerning the program, call (901) 751-7605.

I have read and understand the above and agree to comply.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Water Account Number

\_\_\_\_\_  
Email Address